New Technologies to Enhance Computer Generated Interactive Virtual Humans

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1. **Abstract:** *Conversation-like exchanges of information between users and computer-generated virtual humans can be computationally demanding. Many of the Grand Challenges facing the simulation community will further stress the concerned computer resources. These computer/human interfaces are currently being enhanced and will require both technical advances and societal changes. This paper offers a list of Virtual Human Grand Challenges, solicited from leaders in the community, for purposes of this discussion. Then the authors report on emerging technologies that will further enhance the "human" qualities of the previously mentioned interfaces. Some of these technologies are hardware based and some come from software advances. In addition, we examine system engineering advances that make better use of all the aspects of the system to achieve simulation goals. On the hardware side, there is the emerging technology represented by several threads of quantum computing, e.g. USC's 2,000 Qubit Quantum Annealer. Software advances of note are in the areas of voice recognition, natural language processing, and deep learning. The use of quantum annealing to enhance deep learning is particularly examined. Systems engineering issues are analyzed, as these emerging technologies do not stand alone and must be integrated into or replace legacy systems, mandating close adherence to a range of standards. In each of these cases, the authors discuss theirs and others' experience with the technologies and explicate both the benefits and the costs of such implementations. The paper is written so as to assist the researcher and the systems implementers in choosing which of the new technologies warrants consideration for inclusion in their own work and which technologies will eventually require adoption, just to stay compatible with other systems. Other technologies may require more effort in implementation than they would provide utility in practice.*

2. Introduction

The defense establishment of the United States is faced with accelerating operations tempos and declining funding, yet they must defend against a proliferation of foes that are increasingly sophisticated and may be either asymmetric movements or nation-state adversaries. One way to resolve this conundrum is to increase the reliance on computer assistance, simulations, robotics, virtual humans and artificial intelligence. Although many of the technologies and techniques in this paper would be applicable to all of these disciplines, we will focus most closely on interfaces using virtual humans. While the strides in making the virtual humans more "human," have been dramatic and there is growing evidence of their effectiveness, there are still areas that are ostensibly outside of current capabilities. Several of these shortcomings are vital to conveying the proper feeling of "liveness." These virtual humans have already demonstrated great utility

Table 1Gallup Poll of US Enemies {}

N. Korea, Russia, Iran, China Rotate Top Spots on "Greatest Enemy" List
What one country anywhere in the world do you consider to be the United States' greatest enemy today? (open-ended)

	2014	2015	2016
	%	%	%
North Korea	16	15	16
Russia	9	18	15
Iran	16	9	14
China	20	12	12
Countries in which ISIS operates	0	4	5
Iraq	7	8	5
Afghanistan	5	3	4
Syria	3	4	4
Other	13	15	11
None	2	1	4
No opinion	9	12	11

GALLUP

in the areas of training, education, mentoring, psychotherapy, counseling and interactive public access to limited personnel resources of historical interest, *e.g.* the personal stories of holocaust survivors.

The paper will begin with an introduction and some background of military needs for and uses of Virtual Humans (VH). This will naturally segue into a discussion of the Grand Challenges facing the creators and implementers of VH avatars in operational programs. The next major issue to be covered will be the emerging capabilities of Deep Learning (DL): genesis, uses, need and future. Then, a section addresses the new technology of Quantum Annealing (QA), which is a restricted, but operational, branch of the larger area of Quantum Computing (QC): its history, progress and future. This analysis will cover the facilitation of deep learning. These all lead to the author's analysis of why and how QA and DL could address the delineated Grand Challenges.

2.1 Virtual Humans in the Defense Environment

A virtual human is a virtual reality creation in which an avatar is created, often based on a real person, and attempts to recreate the appearance, voice, feel, and interaction that a live human would produce. With the advancement of several new technologies, including but not limited to natural language processing, virtual reality (VR), computer generated imagery (CGI), machine learning, and virtual learning, the uses, as well as the limits of virtual humans, are becoming evident. As a premier research institute with specialization in virtual affairs, the Institute for Creative Technologies (ICT) provides a home for myriad projects which consider virtual reality to be their primary focus. Researchers at ICT have developed with this purpose in mind and generated SimCoach, New Dimensions in Testimony (NDT), PAL3, and others generalized under learning sciences, medical VR, mixed reality, narrative, social stimulation, virtual humans, and vision and graphics. The field of knowledge available here is immense, and we utilized countless resources in earning expertise in the promising field that comprises virtual humans. The user interface can take many forms, as in Figures 1-3.



Figure 1 - Live Video Clip



Figure 2- Video-taped speaker rendered in a holographic display

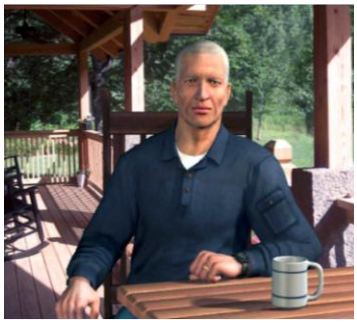

Figure 3- Fully Animated CGI

Although a virtual human seems as simple as taking remodeling a human using CGI, it turns out that it takes much more brain power-and computing power-to do so effectively. The essential elements that go into the creation of a virtual human with lifelike abilities include natural language processing, machine learning, VR, CGI, and social stimulation. Natural language processing (NLP), will be the main focus of this discussion, though the same argument concerning the limits of virtual humans can be made with several of the other components. Natural language processing composes "an area of research and application that explores how computers can be used to understand and manipulate natural language text or speech to do useful things" (Chowdhury, G. G. (2003)). Using this definition within the context of virtual environments, NLP tools allow computer technology to recognize voice input, analyze voice tone, provide lifelike conversation, retrieve information, and many other applications in combination with machine learning. Recent developments in NLP have made amazing bounds like "a single convolutional neural network architecture that, given a sentence, outputs a host of language processing predictions: part-of-speech tags, chunks, named entity tags, semantic roles, semantically similar words and the likelihood that the sentence makes sense (grammatically and semantically) using a language model" (Collobert, R., & Weston, J. (2008, July)).

Multitudes of applications through interpretation of language have been quickly advanced by the many researchers focusing their studies on the field. At ICT alone, progress has been made in training/learning environments (Kenny, P. et al. (2007, November)), multi-party dialogue (Traum, D., & Rickel, J. (2002, July)), ethics and cooperation (Allwood, J.,

Traum, D., & Jokinen, K. (2000)), health applications (Rizzo, A. et al. (2011)), and representation and reasoning (Swartout, W. R. et al. (2006)). Although automated speech recognition (ASR) is far from perfect, some of the best software, "Google achieved 73.3% of exact recognized phrases with a 15.8% [Word Error Rate]" (Kudryavtsev), and the technology will continue to improve. It is also important to note that many of the errors in ASR are caused by slurred speech, cultural slang, and context, stemming from a "lack of consistent units of speech that are trainable and relatively insensitive to context" (Lee, K. F. (1988)). Although this causes problems when comparing these transcriptions with global data, models can be trained locally to a particular person's voice or a low resource language using software such as CMU Sphinx from Carnegie Mellon University as applied to languages such as Arabic (Satori, H., Harti, M., & Chenfour, N. (2007)). Although these customizations and build-your-own languages can be more accurate, they take time to implement and often require increased local processing power. The primary issues with natural language processing as it stands now include machine translation, precision, data storage, efficiency, and computation power-the focus of this paper. All of these will continue to improve with time, as hardware, software, and data storage and availability are areas within which research is eminent and directly valuable. Specifically, the speed and application of quantum computing will engender significant advancement in NLP and its applications: one of which is the impactful area of virtual humans.

Virtual humans constitute-and will continue to constitute-a major role in virtual learning, virtual storytelling, VR/AR, and gaming. Within the military context, virtual learning environments provide useful mechanisms for initial training as well as lifelong training. An example of this in implementation can be found in PAL3; "the PAL3 system was designed to accompany a learner throughout their career and mentor them to build and maintain skills" (Swartout, W. R. *et al.* (2016, March)). Modern learning calls for new methods of information transfer. Online tools like Khan Academy, YouTube, Coursera, Lynda, and other massive open online courses (MOOCs) are growing in popularity, and the trend does not seem to be slowing down.

Storytelling and gaming are also important facets of the virtual field. The New Dimensions in Testimony project "allows people to have an interactive conversation with a human storyteller (a Holocaust survivor) who has recorded a number of dialogue contributions, including many compelling narratives of his experiences and thoughts" (Traum et al. (2015, November)). The project's important mission of preserving the stories of Holocaust survivors can be applied to endless amounts of other important persons and tales. Advances in gaming allow for utilization in learning, entertainment, healthcare, and lifelike training for things like combat and critical thinking. The SimCoach system experience aims to "motivate users to take the first step – to empower themselves to seek advice and information regarding their healthcare" (Rizzo, A. et al. (2011)). These virtual systems have been shown to have more success, generating deeper levels of confidence with patients than even live healthcare interactions (Rizzo, A. *et al.* (2011)). The successes of these operations so far foreshadow abundant uses in the near future.

The benefits of virtual environments include making the most skilled instructors and resources available, exciting and new learning environments, confidentiality, and global accessibility. Some of the negatives of virtual learning are the difficulties of personalizing learning, live question handling, different learning styles, and similar limits to NLP and other processor and data heavy systems. Future fields of focus will come in streamlining the creation of such virtual environments and interaction. For example, imagine a system which takes in a live recorded interview with a president, or other prominent or knowledgeable figure, and generates an interactive environment in which a user can experience the interview by asking the questions themselves. Or a true virtual assistant that mitigates the need for a secretary might be a radical shift in the way the population functions. Such things are already in existence, and they will only become more prominent and powerful. However, the need for extensive processing power, efficiency, and data storage and transfer remains a limiting factor for such developments. We believe that the aforementioned applications call for considerable further exploration and research and propose a quantum annealing approach to deep learning its virtual applications.

2.2 The Grand Challenges of Virtual Humans

In establishing a list of grand challenges, the authors first began with a conceptualization sessions among the four of them. They then went to local experts in VH implementations, including some of the "Deans of the discipline. From that they consolidated and articulated the resultant list. Taking that list, they eMailed it to others in the field who were located outside of Southern California for comment. When they received no new suggestions from that group, they were satisfied they had, at the very least, identified some very important challenges in this area. The list is presented below without any assertion that there are no others, or even that some of these challenges may have been resolved without the author's knowledge. Further, they invite the reader to comment on or add to the list by contacting Dan Davis at ddavis@hpc-educ.org.

Table 2 - Grand Challenges In Virtual Humans (VHs)

1	VH's recognizing and responding appropriately to: • Sarcasm • Humor • Irony
2	Recognizing and identifying music in context
3	Haptics (*e.g.* a handshake)
4	Emotional expression(s) of VH
5	VH's facial expression appropriate to what is being said by user
6	Speed of vocal response
7	VH carrying on an engaging conversation for 10 minutes
8	Being able to act in the world (virtual or real) as well as talk. (That is, have the VH be able to plan out and take actions that affect the state of the real or virtual world.)
9	VH's ability to learn from interactions with persons and use what it learns intelligently
10	Knowing when and how for VH to utilize lifelike body language or hand movements
11	Merging clips to deliver responses with continuous smooth motion
12	Providing believable empathy/understanding as an AI
13	VH ability to interact with multiple humans or sources of input simultaneously
14	VH interrupting speech or being interrupted

In Table 2 above, no inferences should be drawn from the order or ordinal number attached to any challenge. They are presented in the order in which they were discussed. This paper in considered to be an in appropriate venue to settle which is the most critical to the various stake-holders in this discipline. Each of these challenges is reflected in other disciplines, *e.g.* linguistics, as some of the most difficult to define and to master. Yet they are all part of "being human" and persons lacking abilities in any of these areas are somehow considered deficient.

3. New Technologies and Approaches

3.1 Quantum Computing

Nearing the end of the growth of digital computing, simulation experts are concerned with solving the grand challenges set forth above, One of the alternatives frequently mentioned is Quantum computing. It has hopefully been considered an extension of computational capability since the Nobel Laureate Richard Feynman presented the seminal paper in 1982. In that paper he held that: "… with a suitable class of quantum machines you could imitate any quantum system, including the physical world.". The authors have assiduously followed the development of such a machine and they are, as near as can be ascertained, almost entirely still at the test-bench phase. There seem to be no such "general purpose" quantum computer that is even nearing operation. There is one operational deign in the quantum world: while not a general purpose quantum computer, it relies on very cold temperatures (15 milliKelvin) to create a useable quantum effect. This adiabatic quantum annealing device has been conceived, designed, produced, and delivered to the University of Southern California. Figure 4 shows the D-Wave Two, as installed in the USC – Lockheed Martin Quantum Computing Center (QCC) at the Information Sciences Institute (ISI) in Marina del Rey There is another in the Bay area and one has



Figure 4 - D-Wave Quantum Annealer at USC

putatively been ordered by the DoD's High Performance Computing Modernization Program.

In recent years, other authors have touted quantum computing's ability to produce more power, using terms like "magic" to stir the imagination and whet the appetites of the user community. They point out that the capability of quantum computers arises from the different way they encode information. Digital computers represent information with transistor-based switches having a state of 0 or 1, labeled a bit. In contrast, the basic unit of quantum computer operation, the quantum bit or qubit, can exist simultaneously as 0 and 1. A quantum bit, called a qubit, might be represented by an atom in one of two different states, which can also be denoted as 0 or 1. Two qubits, like two c1assica[birts, can attain four different well-defined states (0 and 0, 0 and 1, 1 and 0, or 1 and 1). But unlike classical bits, qubits can exist simultaneously as 0 and 1, with the probability for each state given by a numerical coefficient. Data in a two-qubit quantum computer thus requires four coefficients. In general, *n* qubits demand 2^n numbers, which rapidly becomes a sizable set for larger values of *n*. For example, if *n* equals 50, about 10^{15} numbers are required to describe all the probabilities for all the possible states inside the quantum machine. That large number exceeds the capacity of the largest digital computer. A quantum computer should demonstrate incredible computational power because it can be in multiple states at once, a condition called "superposition." Also, perhaps more importantly, it can act on all its possible states simultaneously. The quantum computer can evaluate a series of optima that would be beyond the power of the largest digital cluster (Gershenfeld & Chuang, 1998). Evaluating a large number of parameters to "learn" patterns and behaviors is at the heart of Virtual Human enhancement.

The authors have witnessed and participated in the development of high performance computing for several decades and have developed a significant body of experience with newly introduced technologies. They were engaged in the very early introduction of parallel computing and aware of its rivalry with sequential computing and with vector computing. They heard the detractors of parallel computing argue the limits of parallelism and the proponents who argued that it could be used more universally. While acknowledging there are many problems that have remained outside of the easily parallelized arena, it is evident that the majority of all large-scale computational problems are now run in parallel. This is due to the application of new techniques to decompose both data and computation in effective ways . Such technology has proven very useful to the simulation community , which has many issues identical to the test and evaluation environment.

The D-Wave machine in its developmental adolescence; it is no longer helpless, but its potential remains to be seen and characterized. This phenomenon was described by Professor Clayton Christensen in his series of books on disruptive technologies (Christensen, 2103), *i.e.* a period in which the new technology is operational, but not yet competitive with technologies that have had decades of development and optimization. The criticisms and cat-calls are familiar to all who have witnessed the displacement of older technologies, but the claims of new capabilities that were quickly set aside as old technologies improved faster than the new technology could prove itself are also part of this community's history. By using super-cold processors, the D-Wave has been able to demonstrate accepted quantum computing, see Figure 5 to the right.

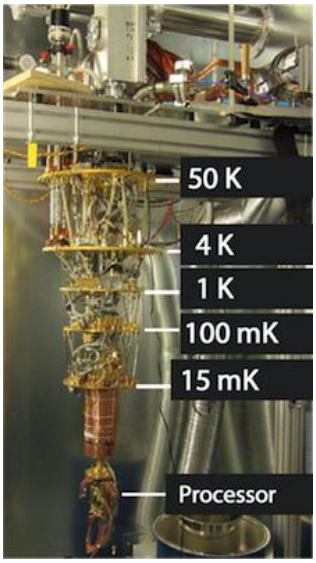

Figure 5 - D-Wave Cooling Mechanism Image (D-Wave photo)

Several things need to happen before that D-Wave becomes a tool rather than a proof of concept device. The hard-wired connectivity paths need to be increased to represent a viable representation of the experimental environment sought to be simulated. A huge code base, both theoretical underpinnings and practicable software approaches must be conceived and implemented. Perhaps decades of developmental advances will be needed to bring even this limited capability to its promise of revolutionary change. But this community will also remember the naysayers of the early days of personal computing and the skeptics of the early 90's when the internet was first becoming available to the public at large.

3.2 Deep Learning

Deep learning has achieved state-of-art in performance in a wide range of problems, including hand writing recognition, object recognition and classification in photographs, speech recognition, understanding natural language text, adversarial game playing, and many more (LeCunn *et al* 2015 Nature paper, …). A key characteristic of being able to tackle these

problems is needed to find complex structures in high-dimensional data. Deep learning with its multiple layered structure and distributed representation turns out to be well suited for these problems as compared with other machine learning approaches and other manual knowledge engineering approaches.

The current interest in deep learning can be viewed as the third wave of neural network development. In the late 1950's the Perceptron ® captured the public imagination as a new type of electronic brain (cite 1958 New Yorker). But, the interest in Perceptron waned when Minsky and Papert pointed out the limitations of a single Perceptron, which can only capture simple linearly-separable structures. In the 1980's, interest renewed as researchers constructed much more capable neural network models with multiple layers with multiple neurons per layer. But, again interest waned, because multiple layered networks are difficult to train and the computation power was not sufficient at that time. The current interest in neural network started in 2006 as Hinton et al introduced a novel method to pre-train the network weights for deep belief networks using restricted Boltzmann machines (RBM). Moreover, the advent of graphical processing units (GPUs) with their SIMD capabilities overcame the computational bottleneck, often reducing weeks of computation to a few hours.

Of the three major deep learning approaches (feedforward neural networks, recurrent neural networks, and Boltzmann machines), the Boltzmann machine approach is the most amenable to quantum anneal. Boltzmann machines are probabilistic neural networks that implicitly define probability distribution over the activation states of the neurons in the deep learning network. Training a Boltzmann machine requires being able to repeatedly sample from the distribution of activation states. However, sampling for Boltzmann network with loops can be computationally expensive. The reason restricted Boltzmann machines can be trained efficiently is because they prohibit edges within a layer, which enables layer-based approximate sampling of the network. With quantum annealing we can potentially efficiently sample networks with loops. This enables us to create broader range of networks with more complex topology. The current generation of quantum annealers does support complete graphs; they impose limits on the topology of the intra-layer edges. In this we define limited Boltzmann machines (LBM), which are strict supersets of RBM, and demonstrate the effectiveness of the additional edges.

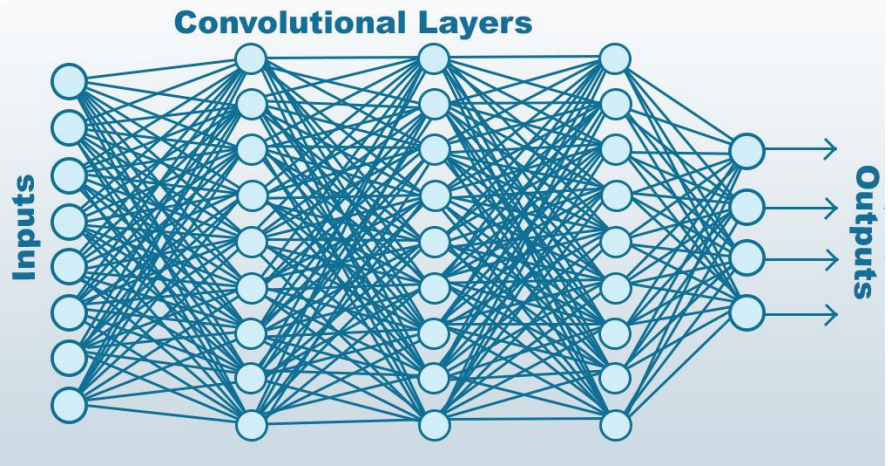

Figure 6 - Diagram Showing Successive Layers of Deep Learning Analysis

The rise of deep learning is related to the rise of big data. Deep learning models require very large datasets to properly train the neural network weights. The activation of a neuron depends on the activation of its neuron neighbors mediated by the weights of the connection, see Figure 6. The winner of the 2012 ImageNet Large-Scale Visual Recognition Challenge AlexNet (Krizhevsky et al 2010) has over 60 million weights with 5 convolutional layers, max pool layers, and 3 fully connected layers. The network was trained on over 15 million images with over 22 thousand labeled categories. In 2014, Simonyan and Zisserman developed VGG net, which has 19 convolutional layers, and Microsoft ResNet (2015) has 152 layers.

Deep learning does have limitations, and we see recent research trends that are addressing these limitations. One limitation is brittleness. Deep learning models have demonstrating remarkable ability to perform well in noisy data, for example the ability to recognize objects in photos with busy backgrounds. But, paradoxically it is often quite fragile. Given new classes of objects to recognize, the model must be extensively retained with many instances of the new objects as

well as the previous know objects. Deep learning-based Alpha Go program can beat top ranked human players, but the number of handicap stones is hardwired. Changing from the default handicap of 7.5 stones requires extensive retraining. An approach to address this limitation is to develop less monolithic deep networks, such as developing visual attention models to incrementally decode images and combining deep networks with artificial reasoning capabilities. Another limitation is the need for large labeled training dataset. Large datasets are often easy to find, but labeling is often a labor intensive process. Researchers are developing unsupervised learning techniques, such as using Boltzmann machine-based auto-encoders; and incorporating artificial intelligence techniques (like reinforcement learning in the AlphGo) to self-generate labeled data.

4. Quantum Annealing

4.1 Simulated Annealing

Finding the minimum or maximum of some function is an essential tool in many learning algorithms. Most problems of interest can be described in terms of some loss function we seek to minimize given our training data and model parameters. Finding parameters to minimize this function is the heart of machine learning, and it is an arduous task. Non-trivial problems have dizzyingly complex feature spaces that are nigh-impossible to navigate. The number of possible solutions grows exponentially with the number of parameters we use, and we cannot be sure any proposed solution is optimal. Exhaustive search is not viable in the least, so there exists a plethora of methods to estimate good parameters, among which include simulated annealing.

Simulated annealing is a random statistical process that allows us to move around a model's parameter space in search of a global optimum. Broadly speaking, the process involves starting with some set of parameters, making semi-random alterations to those parameters, evaluating the new parameters, choosing whether to stay with the old or new parameters, then repeating all previous steps. The "annealing" part of the method comes from our probability of accepting the new parameters: the higher the "heat" of our process, the higher chance we have of accepting "bad" parameter alterations in the hopes we move out of local minima/maxima. The start of annealing has high heat so we explore larger portions of the feature space whereas the end of annealing has low heat, giving us better precision and local search. Although simulated annealing has proven useful for optimization problems, there always remains the problem of getting trapped in local optima. Here, quantum devices may prove useful.

4.2 Quantum Annealing

Quantum Computing in a general, Feynmanian sense is still a ways off. D-Wave has offered a Quantum Annealer that depends of very cold temperatures that can be a first step in understanding the quantum computing processes. Due to design limitations, it can only do annealing at this time, but annealing alone, as discussed previously, is a critical capability and a is central to many of the grand challenges potential approaches. The annealer has shown quantum computing abilities, but has not as yet shown the kinds of quantum powers that its proponents envisioned.

Quantum tunneling is a phenomenon where an annealing process on a quantum device can escape local optima [1] whereas a classical annealing process may remain stuck. We may get better parameters using quantum annealing, or at least we may get a different set of optimal parameters. Devices like the D-Wave promise such quantum effects and it is in our interest to investigate how we might exploit these reported benefits for use in deep learning algorithms.

4.3 Quantum Annealing and Deep Learning

The following attempts to draw a clearer connection between deep learning algorithms and quantum annealing on the D-Wave device. A deep learning architecture is most simply described as a neural network with many stacked layers, and each layer's neural units are connected to the neural units of the layer above. The deep learning problem is to find a set of connection weights, J ,and unit biases, h, that will produce the correct output when given a particular input, where each neural unit $\sigma i \in \{0, 1\}$ is either "on" or "off". It so happens that such a connection weight and bias description is easily converted into an Ising model with the following energy expression:

$$H = -\sum_{i<j} J_{ij}\, \sigma_i\, \sigma_j \; - \sum_i h_i \sigma_i$$

Happily for us, this is also exactly the type of optimization problem D-Wave is set up to solve. We can translate our deep learning architecture into a form D-Wave solves and vice versa.

What may not be obvious at first glance is why this could be a potential benefit to deep learning aside from the previously mentioned quantum tunneling effect, which might give different or better answers to the same optimization problems. Normally, deep learning architectures only allow connections between units of adjacent layers; units within the same layer or units in distant layers do not interact. This is done to make computation feasible; otherwise the Ising model is an NP-complete problem [2]. However, what D-Wave offers is the ability to help optimize deep learning architectures that allow connections between neural units in the same layer, as in Figure 7. This expands our possible network architecture choices and configurations which may not be feasibly computed on classical machines. Some preliminary work suggests that inclusion of extra connections between intra-layer units may produce better results for some learning problems.

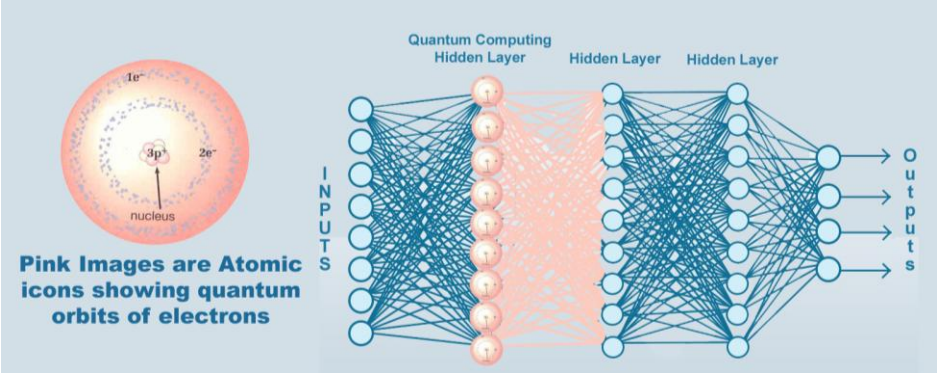

Figure 7 - Notional Diagram of Deep Learning using a Quantum Computing Layer

[insert something about our own ongoing work?].

5. Discussion

The above very abbreviated reviews of the emerging capabilities of deep learning and quantum computing, as well as a synergistic combination of the two, lend credence to the pre-nascent breakthroughs in some of the grand challenges enumerated. The space limits on this paper do not permit going through each of the grand challenges, but an example may help illuminate the process the authors' envision. The first example is the first one on the list: "How does a machine learn to recognize sarcasm?". These are difficult linguistic and lexicographic questions for humans. How does one recognize sarcasm? Tone of voice? Context? Known intent and bias of the speaker? So hurdle number one may be just coming to a reproducible understanding and identification of the meaning, use and indicia of these concepts. A preliminary step might be taking a large corpus of literature and engaging on a herculean effort to flag sarcastic remarks, plus a similar effort in video clips from motion pictures or from candid clips from real life. Then the deep learning process could be loosed on the identified segments, as well as large bodies of non-sarcastic language usage to give the system a chance to extract markers of sarcasm, the same way most humans do as they mature. The results from this iteration could then be tested against human recognition of a new set of data, with further learning to follow on to the heels of the new revelations and adjustments to the learning algorithms. As humans also often make mistakes in recognizing sarcasm, *cf.* the character Sheldon in the T.V. show "The Big Bang Theory," the ability of the system to recognize it will be harshly challenged.

Carrying this over to the other 15 challenges may seem this is a daunting task, for, after all, even alone the above seems daunting. Again, how daunting was it 25 years ago to view the impact of the Internet? Few would have predicted the explosion of the code base, the infrastructure implementation, and the emergence of titans like Amazon, Google, and Facebook. If the benefits of quantum annealing, even if restricted to simulated annealing, become more apparent, the code base will be developed, the infrastructure will be installed. If, on the other hand, the technology does not bear fruit, the initiative will recede into the shadows with so many that have faded before it. The issues remain in flux and the questions will be in the technical discourse for some time.

6. Conclusions

There are uses for Virtual Humans and these uses will increase. Virtual Humans will become increasingly "human." There are certain aspects of this humanness that are desirable in general and necessary in certain circumstances and for certain uses, which are very challenging and meet the definition of Grand Challenges. The emergence of theoretical and software approaches like deep learning, may be enabled by system and hardware advances like quantum computing. The rate of acceptance and the speed of efficacious implementation is still in question. The simulation community would be well advised to keep careful watches on both technologies. The potential uses can be envisioned long before they are enabled. When the time is ripe, a careful analysis must be made of the costs of implementing any new technologies and a a critical thought process needs to be engaged to ensure the timely, but not premature use of these new tools.

7. Acknowledgements

The authors would like to thank all of their simulation colleagues who ventured their opinions on the Grand Challenges of Virtual Humans, but they want most especially thank Dr. William Swartout, of the Institute for Creative Technologies at the University of Southern California for his counsel, insights and support.

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